# PRC SINCE 1973

Knowledge. Leadership. Experience.

# **ABOUT US**

Since 1973, PRC has been in a continuous innovation process to offer its customers the best IT business options in an ever-changing industry. Our experience, coupled with our technical experts, allow clients to focus on their individual business problems while PRC handles their day-to-day IT matters. As an organization, we offer a complete portfolio of products and services that cover all the areas regarding technology: Infrastructure & Consulting Services, Cloud Business Services, Networking and Data Security Services, IT Management Services, Digital Marketing Services and Applications Development and Support. Our highly qualified professional team proudly serves our customers to exceed expectations and build long-term relationships.

## **CLOUD BUSINESS SERVICES**

Have access to the most cutting-edge Data Center in Puerto Rico with scalable space, high-end secure access locks, raised floors for flood protection, redundant air conditioning system, fire suppression, multiple and redundant connection of internet services, business high availability, and contingency scenarios.



CLOUD



SERVER MONITORING



SERVER MAINTENANCE



DATA PROTECTION SECURITY



DATA PROTECTION



SERVER CONFIGURATION



- 1. Monitoring services and support in a 24/7 operation environment.
- 2. Experienced personnel providing assistance on technology issues.
- 3. Consulting and integration expertise for strategic decision making and support.
- 4. A diversified portfolio of services that include off-site backup, infrastructure services and much more.



**Fast & secure cloud backup.** PRC provides a fully integrated and secure way to backup and replicate to our cloud repositories in Puerto Rico and the US.



## IT Consulting (Professional support)

As an experienced value-added solution provider, our team of consultants can define the best tailor-made solution for your technology matters. Our personnel is in a continuous improvement process to provide a cutting-edge experience.



#### **Networking and Data Security** (IT Solutions & Service)

- · Preventive IT security services and solutions that detect and stop threats, manage risk and compliance, and protect your business from increasing cyber-attacks.
- · Application and data security solutions designed to prevent breach attempts and reduce the exposure if a breach occurs.



### IT Management Services (Monitoring service)

- Technical support in proactive mode.
- Licensing verification and renewal, operating systems verification, warranty expiration analysis, patch management, as well as other key aspects for the security of your data.
- Continuous verification of the state of your IT environment.



#### Repair Service Center (IT Masters)

- · Proactive services that include support, maintenance & repairs of the total IT environment.
- · Customized service contracts to ensure that your IT environment is always in optimal conditions.
- · Warranty services support for the main vendors in the industry.



### Aplication Development & Support (Business)

- · Odoo ERP System Affordable and accessible open source for business operation.
- · Payroll Solution Cloud based affordable application for any business size.
- PRCINGS General Agency Insurance application.



### Digital Marketing (W@W Digital Marketing)

- Creative staff integrating photography, video and other multimedia elements Marketing strategies using the latest technological trends.
- · Efficiency in search tools (Google Partners, Search, Engine Optimization and Marketing).
- · Web and application development, UX / UI design. E-Commerce, Hosting, maintenance, and security.



#### OUR PARTNERS











































